

Certificate III in Hospitality provides participants with a suite of skills they need to work in the hospitality industry. Participants are trained in the "service cycle" and learn everything from setting tables, to seating customers, to taking orders, to serving drinks, serving plates of food, clearing tables and finalising the customer account and then everything in between.

Participants learn how to coach other staff in job duties, how to manage a food safety plan and get an understanding of the demands of management.

This qualification can include certificates in Responsible Service of Alcohol (RSA), Responsible Service of Gaming (RSG) and Provide First Aid. The certificates are, in most cases, pre requisites to gaining employment.

Competencies: A total of fifteen (15) units of competency must be achieved for the full certificate (7 core and 8 elective) providing up to 40 SACE Credits at Stage 2.

National Code	Unit Name**	Nominal Hours
CORE (7)		
BSBWOR203B	Work effectively with others	20
SITHIND201	Source and use information on the hospitality industry	25
SITXWHS101	Participate in safe work practices	12
SITHIND301	Work effectively in hospitality service	20
SITXCCS303	Provide service to customers	25
SITXCOM201	Show social and cultural sensitivity	20
SITXHRM301	Coach others in job skills	20
ELECTIVES (8)		
SITXFSA101	Use hygienic practices for food safety	15
SITHCCC102	Prepare simple dishes	25
SITHCCC103	Prepare sandwiches	10
SITHCCC202	Prepare appetisers and salads	25
SITFIN201	Process financial transactions	25
SITFAB204	Prepare and serve espresso coffee	30
SITXFSA202	Transport and store food	12
BSBCMM201A	Communicate in the workplace	40
		Total Hours : 306

** Sample of units which may be subject to change

Course pathway on completion:

- Traineeship or apprenticeship
- Employment in organisations such as restaurants, hotels, coffee shops, clubs or cafes.

Please register your interest with Karen Wallace, Assistant Principal – YES Program

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